

## Geo-Japan North-to-South 16 days



Japan, where hills and mountains occupy more than 70% of the country, is one of the world's leading volcanic powers.

**Hokkaido:** Akan Mashu National Park, which has two caldera terrains of Lake Kussharo and Lake Akan, is one of the largest national parks in Japan. You can visit former industrial remains like sulfur mining trace while climbing an active volcano where smoke rises. On the south side of Hokkaido, discover and experience the Toya-Utsunomiya UNESCO Geopark which is called a Living Volcano Museum.

**Touhoku:** The Sanriku Geopark is Japan's largest geopark, stretching some 220 km along the Pacific Coast of Aomori, Iwate and Miyagi Prefectures. From the pristine waters of Jodogahama Beach (literally 'Paradise Beach') to the mysterious hues of Ryusendo Limestone Cave's underground lakes, the Sanriku Geopark is a breathtakingly beautiful world of blue!

**Oshima-Fuji-Hakone area:** Experience life on a volcano-island at Oshima, then the culture born in the UNESCO Hakone Geopark in the foothills of that most iconic volcano Mt. Fuji.

**Kyusyu:** Finish your journey in Kyushu with a visit to Aso Geopark, home to Japan's largest active volcano. The Aso volcano is a beast that hasn't only given birth to the dynamic caldera landscape of the Aso area, but also shaped much of Kyushu as we know it. Explore the flourishing nature and culture of Aso, woven together by the overwhelming presence of Japan's largest active volcano.

### Itinerary at a glance

- Day 1** Group meets at Memanbetsu airport, transfer to Kawayu (D)
- Day 2** Guided trekking tour at Mt Iou (B, L, D)
- Day 3** Guided Climbing tour at Mt Meakandake (B, L, D)
- Day 4** Guided walking tour at Lake Onneto(B, L, D)
- Day 5** The train ride to Shiraoui, Upopoy museum tour, and transfer to Lake Toya (B, L,D)
- Day 6** Guided one-day volcano tour in the Toya-Usu UNESCO Geopark (B, L, D)
- Day 7** Feel the last volcanic breeze in Hokkaido and Take a bullet train to Tohoku  
Settling in to Sanriku Geopark and 'Paradise Beach' (B, L, D)
- Day 8** Sights and flavours of Miyako (B, L, D)
- Day 9** From the blue ocean to the blue mountains (B, L)
- Day 10** Bullet Train to Tokyo, ferry to Oshima where orientation incl. Volcano Museum (B,L,D)
- Day 11** Volcanic Mt. Mihara hiking & meet residents who experienced 1986 eruption (B,L,D)
- Day 12** Oshima Fishing trip or cultural activities, then ferry to Atami hot-spring resort (B,L,D)
- Day 13:** Hiking in Fuji-Hakone Geopark, flight to Kumamoto & Aso-Uchinomkai Onsen (B,L,D)
- Day 13** Transfer to Kyusyuu, farewells (B, L, D)
- Day 14** Canyon Trekking and visit to the Grassland Conservation Center (B, L, D)
- Day 15** Cycling around Japan's largest active volcano (B, L, D)
- Day 16** Farewells(B)

B: Breakfast, L: Lunch, D: Dinner

## Highlights:

- Climb Mt. Iou, which is limited to only certified guides
- The challenge to 7-hour climb of Mt. Meakandake, an active volcano
- Adventure with a volcanic meister at a village damaged by 2000 eruption where need special permission to enter in the Toya–Usu UNESCO Geopark
- Walk several sections of the Michinoku Coastal Trail – witness firsthand the ongoing recovery of the coastal region impacted by the 2011 Great East Japan Earthquake and Tsunami disaster
- Take-in the epic ‘blue’ scenery across both coastal and mountainous regions of Japan’s largest geopark.
- Opportunity to hike part of Japan’s most iconic road, the Tokaido, in the shadows of Mt. Fuji
- Hike around the mouth of volcanic Mt. Mihara on Oshima, site of a major eruption in 1986.

**Location:** Akan Mashu National Park, East Hokkaido  
Shikotsu Toya National Park, South Hokkaido  
Sanriku Geopark, Touhoku  
Oshima-Fuji-Hakone Area  
Aso, Kyusyu

**Main Activity:** Climbing

**Difficulty:** 3

**Tour Dates:** June to September

**Pax:** Minimum 4                      Maximum 8

**Price:** JPY 1,054,000 per person with 8 people incl. tax  
JPY 1,164,000 per person with 6 people incl. tax  
JPY 1,354,000 per person with 4 people incl. tax  
Single supplement: JPY154,000

[Route map](#)

[Day-by-day Itinerary](#)

[What’s included](#)

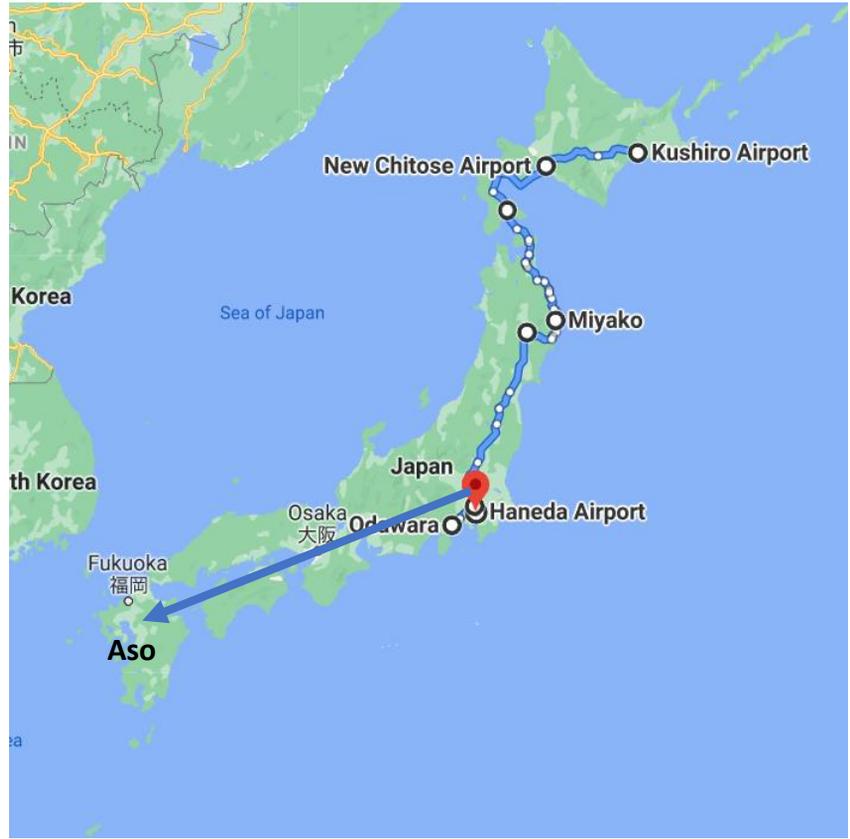
[We provide & What to bring](#)

[About us](#)

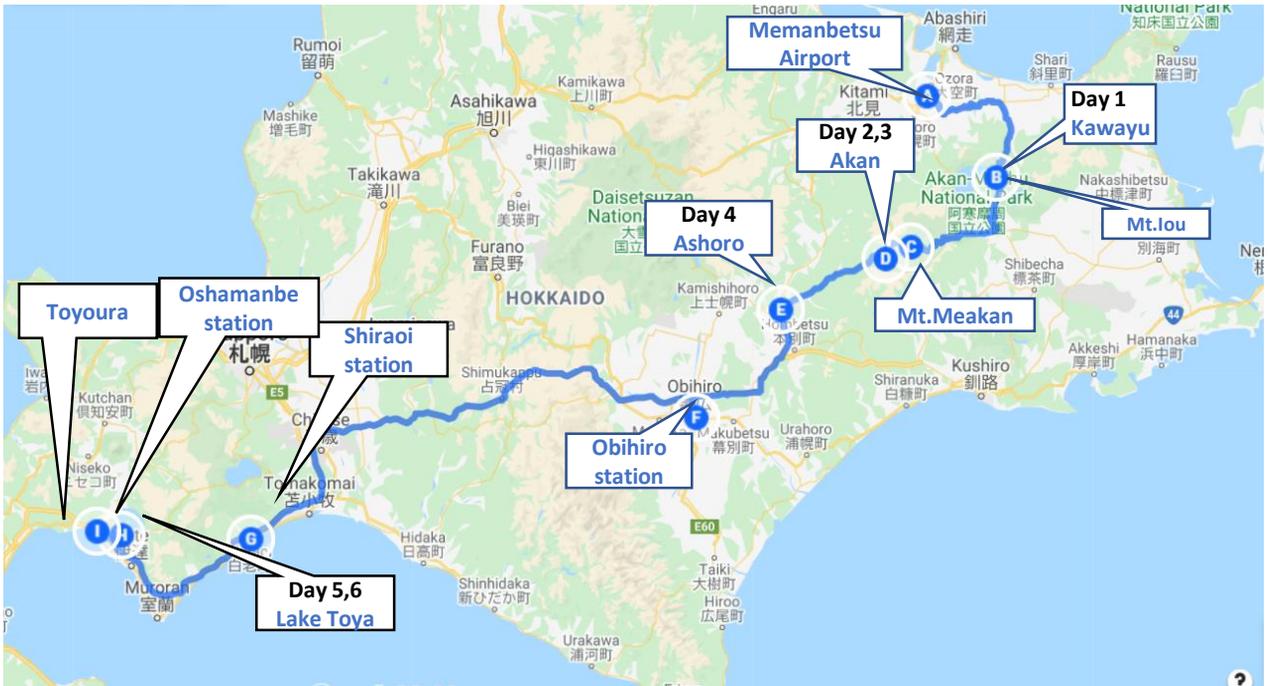
[Information and Requirements](#)

[Reservation & Cancellation policy](#)

# Route map

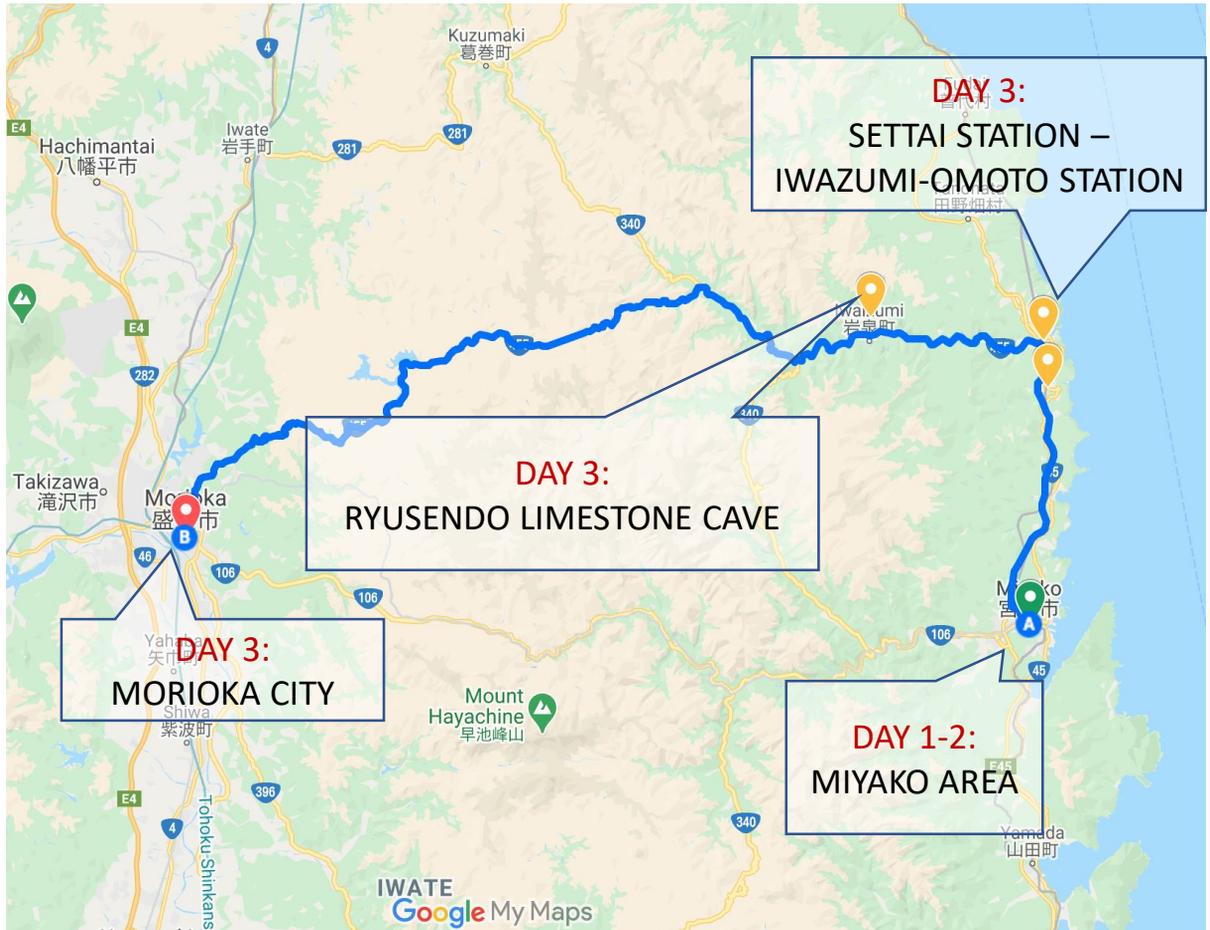


# Route map Day 1 - 7



Source: Google My Maps

# Route map Day 7 - 10

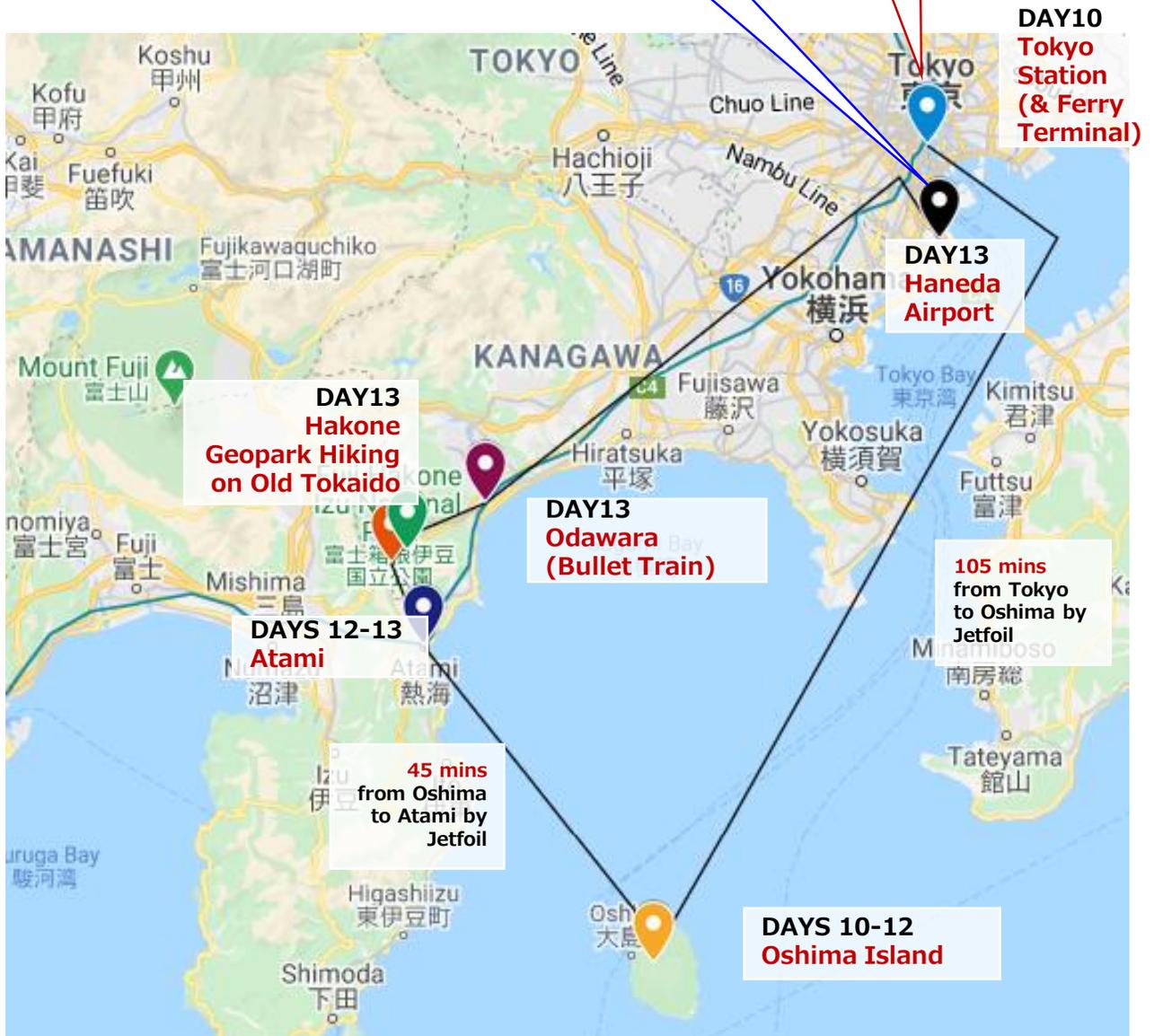


Source: Google My Maps

# Route map Days 10-13

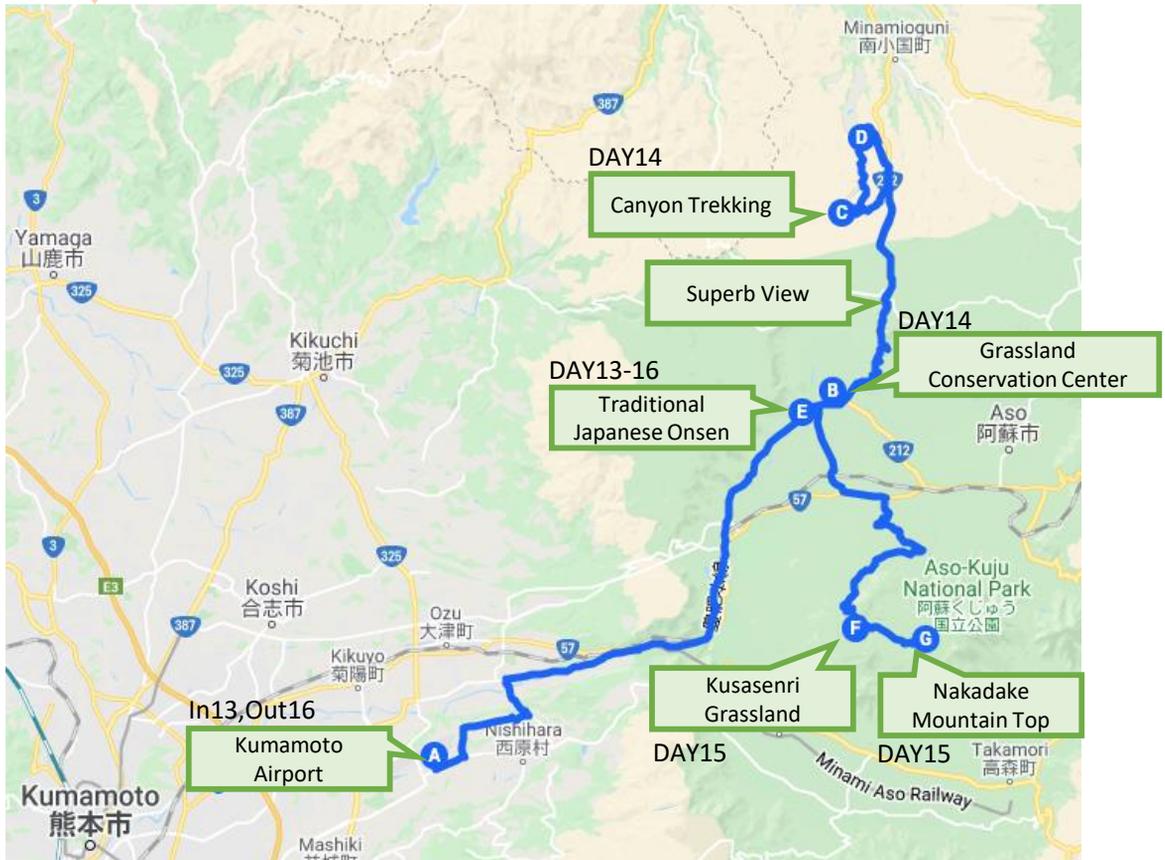
On the morning of Day 10, arrive at Tokyo Station by Bullet Train from Morioka Station

On the afternoon of Day 13, depart from Haneda Airport by domestic flight to Kumamoto



Source: Google My Maps

# Route map Day 13-16



Source: Google My Maps

# Day-by-day Itinerary

## Day 1

Meet your group at Memanbetsu Airport, transfer to Kawayu

You will meet the rest of the group at 13:00 at Memanbetsu Airport in Eastern Hokkaido. We recommend you fly from Haneda to Memanbetsu with ADO4777. Once everyone is together, we will spend some time to getting to know each other and the program for our upcoming adventure before heading off to Kawayu Eco-Museum Center to see the whole picture of Akan Mashu National Park.

We will travel by van for approximately one hour to Kawayu onsen town. Hot springs are one of the main industries in this area. Kawayu is a hot spring town with a traditional atmosphere where the Yunokawa, literally “the hot spring river” flows through the town and the scent of steam and sulfur drifts everywhere. Please rest well with the 100% natural hot spring which is without any filtration or additives.

**Accommodation** –Kawayu | Private room with ensuite | Onsen spa

**Included meals** – Kaiseki Dinner

**Activity:** NA

**Difficulty:** NA

## Day 2

### Guided trekking tour at Mt. Iou

We will depart for the volcano trail from the Kawayu Eco-Museum Center with a local nature guide. This area has developed a unique ecosystem thanks to volcanic gas and acidic soil. As an example, the alpine plant Labrador tea can be found at an altitude of only 150 meters (492 feet), which is rare. The area is clearly divided into different zones called "coniferous forest zone", "broad-leaved forest zone", "azalea zone", and "high pine zone". We can see how the scenery constantly changes within a short walk of about 2.5 km/1.5 miles.

After some relaxing hiking, enjoy a catered lunch prepared by Lakeside inn Pension Kussharera, famous for its bread made with local natural yeast, at the Mt. Iou Rest House at the foot of Mt. Iou. After lunch, we set out on the Mt. Iou volcano trail. Hikers are allowed here only if accompanied by certified guides. The last eruption of Mt. Iou was a steam explosion hundreds of years ago, and the surrounding area is still filled with a unique sulfur odor. Yellow sulfur crystals can be seen around the fumaroles. We can feel up close how the heartbeat of the earth spreads throughout the mountain.

Once we came back to the bottom of Mt. Iou, we head to Akan town from Kawayu with a van. On arriving at the Akan Eco-Museum Center, we will receive a short introduction of the Akan district to the Akan Mashu National Park.

**Accommodation** –Akan | Private room with ensuite | Onsen spa

**Included meals** – Breakfast, Lunch, Buffet Dinner

### Activity:

- ◆ Trekking
  - Time required: 4.5hours in total
  - \* Flatland time required: 2hours, mountain road: 2.5hours
  - Tsutsujigahara Azalea Nature Trail: unpaved road, some wooden roads
  - Aoba Tunnel: Unpaved road
  - Mt. Iou: Unpaved, scree
  - Altitude 512m/1,679feet

### Difficulty:

2



## Day 3

### Guided Climbing tour at Mt Meakandake

This is the day you will challenge yourself to set your foot on the summit of the volcano Mt. Meakandake. We start the volcano trail of Mt. Meakandake from the Lake Akan trailhead near Akan Onsen. It is an easy hiking course with a gentle slope. We can enjoy the scenery of the volcano and the sulfur mining traces on the way to the summit of Mt. Meakandake.

The volcanic activity in this area started about 20,000 years ago. Mt. Meakandake is a compound volcano with 10 mountains forming a complex mountain body that was formed after repeated eruptions, and it is still active today. The foot of Mt. Meakandake is covered with forests that consist mainly of Sakhalin spruce, which is rare in Hokkaido, and *Abies sachalinensis*. Descending to the Lake Onneto trailhead, we will try to dip into the hidden local onsen called Nonaka Onsen.

**Accommodation** –Akan | Private room with ensuite | Onsen spa

**Included meals** – Breakfast, Lunch, Buffet Dinner

#### Activity:

##### ◆ Climbing

- Time required: Approximately 7hours
- Unpaved (relatively well-maintained mountain trails), cliffs near the summit
- Height difference: about 800m/2,624feet

#### Difficulty:

3



## Day 4

### Guided walking tour at Lake Onneto

Today you will have a chance to enjoy the walking course around Lake Onneto, known for its mysterious blue water which is caused by the minerals from the volcano that flow into the lake. Lake Onneto is surrounded by a prehistoric atmosphere because of the pure forest of Sakhalin spruce, alpine plants, and many mushrooms that can be found throughout the season. You may hear the cry of the Black woodpecker, which has been designated as a natural monument in Japan.

After a relaxing 4 hours walking tour, drive to the town of Ashoro for one hour. We will in at a unique local hotel that uses larch wood from Hokkaido.

Today's dinner is a great opportunity to interact with local people and learn about local trees and industries, as well as to enjoy local produce at a cafe also made from Hokkaido wood.

**Accommodation** –Ashoro | Private room with ensuite

**Included meals** – Breakfast, Lunch, Dinner

### Activity:

#### ◆ Walking

- Time required: Approximately 4hours
- From the start-Yu no Taki: Partly paved, unpaved, and partly covered
- From the east side of Lake Onneto to the foot of Mt.Meakandake:  
Unpaved, with some fallen trees
- Relatively flat

\* Wifi and mobile phone radio waves are out of service in this area except for the paved road on the west side of Lake Onneto

**Difficulty:** 2

**Day 5****The train ride to Shiraoi and transfer to Lake Toya**

We will be on the road for 1 hour to Obihiro station to catch an express train to Shiraoi. Please enjoy 3 hours train ride to Shiraoi. On arriving at Shiraoi station, we first head to local restaurant to taste Ainu cuisine before entering to Upopoy National Ainu Museum and Park.

“Upopoy” comes from the Ainu language meaning “singing in a large group.” The Ainu are the indigenous people of Japan and Russia. The museum aims at promoting understanding and awareness of Ainu culture. Nature has been a very important source of inspiration for the Ainu language, beliefs, and lifestyle that are deeply rooted in a culture of Hokkaido. Many place names in Hokkaido are derived from the Ainu language. We will enjoy traditional dance and musical performances of “mukkuri” mouth harp and “tonkori” five-stringed instrument which have been designated as UNESCO Intangible Cultural Heritage. After spending 2 hours at Upopoy, we hop on a van and drive up to Lake Toya for 1 hour.

The hotel faces Lake Toya and we can see Mt. Yotei which known as Mt.Fuji of Hokkaido over the lake. Lake Toya onsen town is known for several different types of onsen thanks to volcanos, so please make yourself at home with onsen.

**Accommodation** - Lake Toya | Private room with ensuite | Onsen Spa

**Included meals** - Break fast, Lunch, Dinner

**Activity:** NA

**Difficulty:** NA

**Day 6****The volcano master guided tour in Mt.Usu area**

Today, the whole day we will spend a day with Ms.Egawa, a volcano meister under the Toya-Usu Volcano Meister System, exploring the area of Mt.Usu that erupted in 2000. Mt.Usu is an active volcano that has been erupting in a cycle of 20-25 years, the most recent eruption being in March and April of 2000. The eruption created 60 new craters on the west side of the mountain and destroyed nearby buildings and roads but miraculously there were no victims. Some areas and the scars of the volcanic activities can still be viewed from special walking trails and we will visit there this afternoon.

Mt.Usu is located in Shikotsu-Toya National Park, which is also known as a “real-life volcano museum”. We will take a cable car that goes up close to the Mt.Usu volcano’s summit. From there we can get a great view of Mt. Showa Shinzan is a volcanic lava dome created between 1943 to 1945 due to the Mt.Usu eruption. The peak is now 398 m /1,306ft tall, and still actively smoking. Our next destination will be 1977 Eruption Memorial Park and visit to a hospital that collapsed due to crustal movements caused by the eruption. We will also make a stop at Toyako Volcano Science Museum to deepen our knowledge.

After lunch, we will take special walking trails called Konpira Crater Ruins Walking Trail and Nishiyama Crater Walking Trail. We can see how close Mt.Usu was and still is to the people's lives by following the scars of the volcanic disaster that remain vividly visible on the area. We will stay one more night at Lake Toya onsen town, but we might look at the beautiful lake and the mountain in a different way now.

**Accommodation** - Lake Toya | Private room with ensuite | Onsen Spa  
**Included meals** - Breakfast, Lunch, Dinner

**Activity**

## ◆Walking

- Time Required: 3 hours
- Distance:4 km/2.4miles
- Location : Lake Toya Area
- Field situation : Unpaved road

**Difficulty:** 2

## Day 7

Feel the last volcanic breeze in Hokkaido and Take a bullet train to Tohoku  
Settling in to Sanriku Geopark and 'Paradise Beach'

After breakfast, we will leave the hotel and head for Toyoura town in about an hour's drive away. Toyoura has a pleasant coastline that opens wide to the south facing the Funkawan Bay, which means "the Volcanic Eruption Bay" in Japanese. The bay is characterized by its dynamic landscape with gigantic stones and cliffs created by the landslides of past volcanic activities.

Hop on a bike to enjoy some easy morning cycling with a local guide for two and a half hours. Cycling along with the fishermen's town and the marvelous coastline, we can gain knowledge of the blessings of the volcanoes under the sea. We keep peddle to "Kamuichashi", which means "God's Fort" in the Ainu language. Here we can feel the core of the Ainu culture and the geological connections that have been here for ages. After we say good-bye to Hokkaido, we get on a van for short ride and go to Oshamanbe station to catch an express train to Shin Hakodate Hokuto station. We will change the trains and the bullet train takes you to Tohoku via undersea tunnel.

Arrive at Sanriku Geopark (Miyako City, Iwate Prefecture) and check-in to your accommodation overlooking the beautiful Jodogahama Beach on the Pacific Coast. Free of your luggage, wander down to the beach with your guide and spend a relaxed hour or so exploring and soaking up the stunning scenery.

Jodogahama is one of the more recognizable scenic points of Sanriku Geopark, featuring beautiful white sandy beaches framed by pine forest, dramatic rock formations and emerald green water.

For an indication of the pristine beauty of this area, you don't have to look any further than the name of the beach itself; the word 'Jodo' refers to the Buddhist concept of Nirvana or eternal paradise.

After spending some time at beach, head back to the Sanriku Geopark Visitor Centre for an overall tour orientation session and to learn a little more about the unique environment where you will be spending the next three days.

The rest of the afternoon/evening is yours to relax and prepare yourself for the journey ahead! Sit down to a delicious 'Kaiseki' course dinner at your accommodation featuring dishes made with locally sourced seafood and ingredients before enjoying a leisurely soak in the outdoor baths.

**Accommodation:** Jodogahama Park Hotel | shared room with ensuite | Onsen  
**Included meals:** Breakfast, Lunch, Dinner

### Activity

#### ◆ Cycling (Toyoura Town)

- Time Required: 2hours
- Location : Toyoura, Hokkaido

**Difficulty: 2**



#### ◆Cycling (Kuromatsunai area)

- Time Required: 5hours
- Gradient:6%
- Distance: 50km/31miles
- Elevation:70m/229feet

**Difficulty: 2**



#### ◆ Beach walk & orientation

- Location: Touhoku

**Difficulty: 1**



## Day 8 - Sights and flavours of Miyako

An early start is worth it for the epic views of the morning sun over the Pacific as you begin your journey walking along the Michinoku Coastal Trail. First fuel-up with a delicious local breakfast eaten outdoors while taking-in the scenery of Jodogahama Beach.

The first section of the trail will take you from the beautiful Matsukihama through to the 'Michino-eki' (roadside station) in nearby Taro town.

After lunch, enjoy the rare opportunity to view a local fish-market auction in the afternoon! Unlike most fish markets in Japan, Miyako City fish market is unique in that it holds two daily auctions, one in the morning and one in the evening, with a steady flow of fishing boats unloading at the port. A local fisherman – affectionately known as the 'Squid Prince' by Miyako locals – will give you a guided tour of the market and share his recommendations for seasonal seafood to enjoy throughout the rest of your journey.

Before sampling some of the fresh seafood for dinner it's time for one more activity! Head back to the beautiful Jodogahama and board a small boat for a guided tour of the 'Blue Cove'. Not unlike the famous Blue Grotto of Capri in Italy, be amazed at the trick of light which creates an almost neon blue effect as the sun hits the deep yet perfectly clear water in the cove. Your captain will also give you a tour of some of the dramatic rock formations and points of interest in the bay (just beware of the overly-friendly seagulls)!

Wrap up an active day with an extra-special local culinary experience! Enjoy eating and drinking just like one of the locals at a small 'izakaya' (Japanese-style pub) owned and run by none-other than the 'Squid Prince' who guided you around the fish market!

Watch the fresh produce transformed into multiple tasty dishes to be shared with the group tapas-style. With everything from fresh sashimi to crispy tempura codfish the Prince will make sure no one goes hungry! Pair each dish with recommendations from the impressive selection of local sake.

**Accommodation:** Jodogahama Park Hotel | shared room with ensuite | Onsen

**Included meals:** Breakfast, Lunch, Dinner

### Activity

#### ◆ Walking – Michinoku Coastal Trail

- Distance: 10km/ 6.2miles
- Time required : 4 hours

**Difficulty:** 2



## Day 9 – from the blue ocean to the blue mountains

Today's program starts with a break for your weary legs as you sit back and take in the coastal scenery from the windows of the famous Sanriku Railway. Known for being one of the most scenic train routes in northern Japan, your ride will take you north from Miyako City to Settai Station, crossing over the rias coastline where you can see first-hand the impact and recovery from the tsunami of 2011.

Once off the train in Settai, put those walking shoes back on and conquer another section of the Michinoku Coastal Trail; this time between Settai and Iwaizumi-komoto Stations, crossing over the beautiful Moshi-kaigan coastline along the way.

Having worked up an appetite, reward yourself with a delicious lunch of Italian style dishes made with local ingredients from the Sanriku region at local crowd-pleaser *Trattoria Acqua Monte*.

In the afternoon, leave the coast behind you and enter a whole new world of blue – the fascinating 'Ryusendo' Limestone Cave! Believed to extend for some 5000m and featuring eight underground lakes (three of which are open to the public), Ryusendo is known as one of Japan's 'three great limestone caves' and has been named a national natural treasure along with the bats that inhabit the caverns. The water of the underground lakes is said to be among some of the most transparent in the world, giving off a transfixingly beautiful blue hue when illuminated.

From Ryusendo, your private transport will take you across the mountains of Iwate Prefecture to the capital city of Morioka! Check-in to your accommodation in the downtown area of the city and enjoy another night of eating and drinking like (and with!) the locals and preparing for the next section of your journey!

### Accommodation:

Morioka City (Business Hotel) | twin-share room, Western style with ensuite

**Included meals:** Breakfast, Lunch

### Activity

#### ◆ Walking – Michinoku Coastal Trail

- Distance: 8km/4.9 miles
- Time required : 2 hours

#### ◆ Walking – Cave Exploration

- Distance: 700m/2,296ft
- Time required : 2 hours

**Difficulty:** 2

**Difficulty:** 2



## Day 10 – Morioka to Tokyo by Bullet Train, then on by Jetfoil to Oshima Island

An early start, walking to the station for a Bullet Train to Tokyo, a journey of around 2.5 hours.

From Tokyo Station you'll directly to lunch, and then walk a few metres to Takeshiba Pier for an early afternoon jetfoil to Oshima Island. After a 105-minute journey down Tokyo Bay and out into the Pacific, you'll arrive at Motomachi on Oshima, and go directly to the island's Volcano Museum, generally regarded as the best of its type in Japan, as it heavily features the island's most recent major eruptions in 1950 & 1986.

After checking-in at your onsen-ryokan, a chance to enjoy the hot-spring baths, the exceptional views over the island, and sunset. Then, after a dinner featuring the locally produced Camellia-oil, return to the hotel's outdoor terrace (weather permitting) to enjoy the splendidly sparkling night-sky.



### <Schedule>

Tokyo to Morioka: around 150 minutes by Bullet Train

Tokyo Station to lunch: 20 min drive

Jetfoil to Oshima: 105 mins

Volcano Museum Visit: 45 minutes

Sunset & Dinner excursion (incl. transfers): 1 hour

**Accommodation:** : Oshima Onsen Hotel (Ryokan) / Japanese Rooms for 2 people  
Rooms with private bath & toilet / Communal baths (ladies' & men's separate) & shower facilities

**Included meals:** Breakfast, Lunch (in Tokyo), Dinner (at hotel / speciality – Camellia Oil-Fondue)

## Day 11 – Oshima’s unique Geoscape - Hiking Mt. Mihara Volcano & Japan’s only Desert

Today, get to know the unique environment of Oshima. An island of less than 100 sqkm, with a population of just over 8,000, centred on the active volcano of Mt Mihara. Hike across the slopes of the mountain, and enjoy the opportunity to not only see, but touch the geological scars left by historical eruptions, most notably those in 1950 and 1986, both of which resulted in the island being evacuated, but only after the inhabitants had spent significant time not only watching, but actually enjoying what many of them consider to be the honour of an eruption during their lifetime.

After walking around the crater-mouth, venture into Japan’s only Desert, a vast swathe of Mt. Mihara whose vegetation was wiped-out by the 1950 eruption. Later, transfer to Habu Port, stopping en route to view the volcanic strata delineating tens of thousands of years of geological history are visible to the naked-eye, before enjoying a barbecue dinner incorporating a chance to meet some island residents, including some who experienced the 1986 eruption first-hand.



### <Schedule>

Hiking: 4 hours

Lunch: 1 hour

Relax / Experience Onsen natural hot-spring baths: 1 hour

Excursion to visit geological site followed by sunset & dinner: 5 hours

**Accommodation:** : Oshima Onsen Hotel (Ryokan) / Japanese Rooms for 2 people  
Rooms with private bath & toilet / Communal baths (ladies' & men's separate) & shower facilities

**Included meals:** Breakfast, Lunch (at hotel), Dinner (Barbecue-style – weather permitting)

## Day 12 – Discover Oshima’s unique Culture, and the hot-spring resort of Atami

Your last day on Oshima is a chance to experience and understand the culture that has developed on this volcanic island, 20 kms off the mainland coast. Choose either to join a morning fishing trip, or combine an experience making Camelia-Oil from the flowers seeds, with a visit to a local shrine. Fishing is Oshima’s premier industry, and the waters around the island remain rich in marine resources, thanks to centuries of balanced interaction with the sea.

Join a local fisherman on his daily trip into the local fishing grounds, and stop in at the fish-market on your return to port. Camelia-oil is another product closely associated with Oshima, and while mass-production is now mechanized, there are still local companies producing oil by traditional methods.

After a lunch of fresh sushi, Oshima-style, you’ll head back to the port where you arrived, to take a jetfoil westwards across the Pacific to the hot-spring resort of Atami, where your hotel is just a 10-minute walk from the port (luggage will be handled separately).

After checking-in & freshening-up, head out for a stroll through one of Japan’s premier hot-spring resort towns, before a dinner featuring local produce, accompanied by local micro-brews or wine.



### <Schedule>

Fishing excursion including transfers OR cultural activities incl. transfers: 4 hours

Sushi lunch: 1 hour

Jetfoil to Atami: 45 minutes (then 10 minute walk to hotel)

Atami walking tour including dinner: 3.5 hours

**Accommodation:** : Pearl Star Hotel / Western rooms for 2 people with en suite facilities

Communal onsen hot-spring facilities

**Included meals:** Breakfast, Lunch (Sushi on Oshima), Dinner (in Atami)

## Day 13 – Hike the Tokaido Trail thru Hakone GeoPark, then fly south to Aso GeoPark

Today, an opportunity to walk in the National Park in the South-Eastern foothills of Mount Fuji.

After breakfast, transfer by coach to Yamanaka Castle Ruins, and start to hike down the old Tokaido, Japan's most storied historical road, parts of which maintain the original cobble-stone surface, to Hakone, the town on the southern tip of Lake Ashi, the deepest, and arguably most picturesque of the five lakes surrounding Mount Fuji. After an early bento-box lunch, continue the hike, passing thru Hakone's famous Cedar Avenue, lined with towering 400-year-old cedars, before climbing to the charming historic tea-house 'Amazake Chaya', specializing in Amazake, a sweet drink made from sake-mash. The total hike is around 12 kms, and will take 4 hours.

From here, reboard the coach to Odawara Station, to catch a bullet train to Tokyo, and move quickly to Haneda airport for a mid-afternoon flight to Japan's western island, Kyushu, arriving at Kumamoto Airport. Here, transfer to your hotel for dinner and a relaxing overnight ahead of the final days of your tour in another of Japan's hidden gem destinations, the Aso-Kuju National Park & Aso UNESCO Geopark, centred on the famous active volcano, Mount Aso.



### <Schedule>

Coach transfer to Yamanaka-Castle remains: 45 minutes

Hiking: 4 hours (incl. bento-box lunch stop)

Transfer to Odawara, Bullet Train to Tokyo and transfer to Haneda Airport: 2 hours

Flight to Kumamoto: 2 hours

Transfer to hotel: 40 minutes

**Accommodation:** : Aso Uchinomaki Onsen / Western Rooms for 2 people with ensuite facilities

Communal Onsen Hot-spring bathing

**Included meals:** Breakfast, Lunch (Bento Box), Dinner (at hotel)

You will arrive at Kumamoto airport and meet up with your Kyushu guide around 15:00. After a short introduction we will board our transportation to head towards Aso. On the bus you will be briefed about the area and the upcoming days.

We will make a quick stop at Mt. Tawara's lookout post to get an overview of the Aso area and grab some nice pictures of the scenery before continuing on towards our lodging for the night. Our hotel is a traditional Japanese onsen (hot spring) inn.

Arrival at our accommodation, Sozankyo, is estimated around 16:00. After checking in, there will be time to visit the onsen and freshen up before dinner. The guide will be available for instructions about bathing in the onsen if necessary.

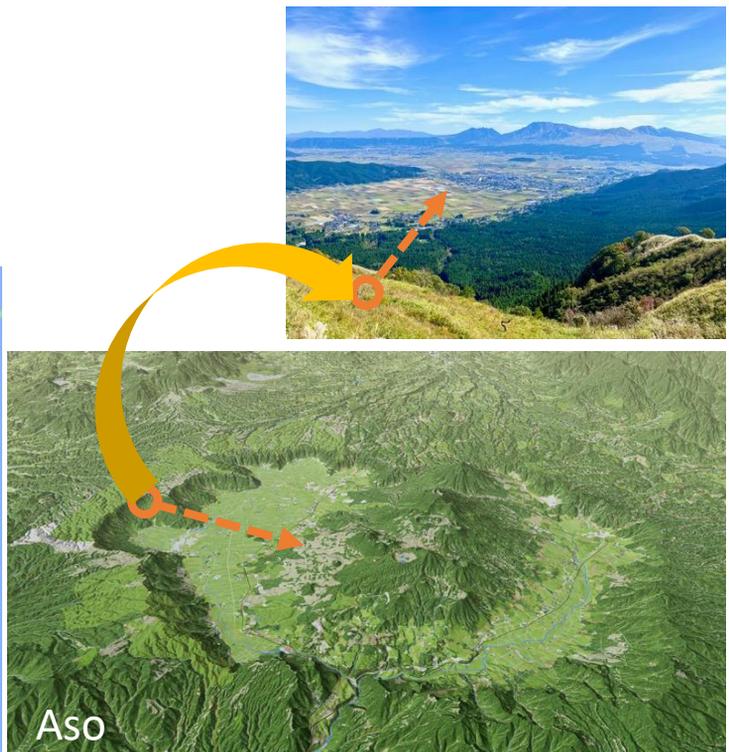
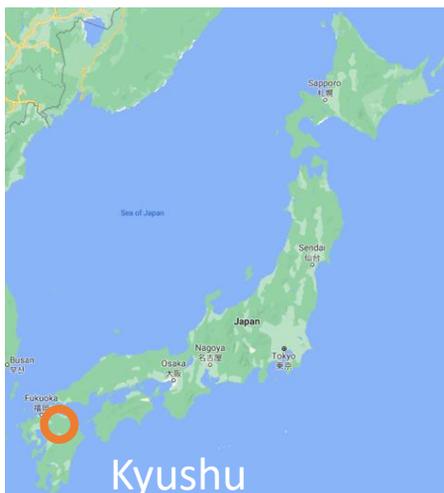
Dinner will be had at the accommodation from 18:00.

**Accommodation** – Aso City | Ryokan | Private room with ensuite | Onsen spa

**Included meals** – Breakfast, Lunch, Dinner

**Activity:** N/A

**Difficulty:** N/A



**Day 14 – Canyon Trekking and visit to the Grassland Conservation Center**

Today the adventure start for real and we will start by getting up close and personal with the water of Aso before tasting some of the delicacies that exist in this area thanks to the plentiful water.

After having breakfast, we will depart from the hotel at 8:30 to meet up with our canyon trekking guide. From here, we will head to the top of the caldera wall into the beautiful Mazeno Valley. This area is usually restricted and only open to the public twice a year. Today we will have it all to ourselves! Here we will enjoy a light and playful 1km canyon trekking, a perfect way to loosen up our bodies and greet the water of Aso. The canyon trekking is estimated to finish at noon.

Lunch will be had outside and consist of a Japanese style lunch box prepared by the hotel. For special dietary requests, consult with us as you book the tour.

After lunch we will head to the Aso Grassland Conservation Center. Apart from working to preserve the grasslands of Aso, this facility also has an educational purpose and offers plenty of information in both Japanese and English. Here we will get an overview of our cycling course on the next day while also learning about the grasslands of Aso and its history.

When we have stocked up on knowledge, we will head back to the hotel where we are estimated to arrive around 16:00. Plenty of time to relax and enjoy the onsen before dinner!

**Accommodation** – Aso city | Ryokan | Private room with ensuite | Onsen spa

**Included meals** – Breakfast, Lunch, Dinner

**Activity:** Canyon trekking

**Difficulty:** 2



**Day 15 – Full day of volcano cycling!**

The climax of the tour is right before us and it is time to ascend the volcano. This is a full day of intensive cycling on and off road, uphill and downhill! Get ready to see an active volcano up close!

We will leave the hotel at 07:00 and enjoy an early breakfast at Mt. Tango. It will consist of a healthy Japanese meal in bento(lunchbox)-style. Rice, fish, pickles, vegetables, egg roll and more, packed in a beautiful box made from bamboo-leaves.

At 09:00 we will start our cycling from the 2000 year old Aso shrine. We will ride on our e-bikes (normal mountain bikes are available) through Aso City and start our climb towards the volcano. This uphill course will take us through forests and restricted pasturelands until we reach the rocky and otherworldly areas around the volcano.

Lunch will consist of an Akaushi beef bowl that we enjoy outside in the open grasslands. Akaushi is the name of the local "Wagyu", a brand guaranteeing top quality. Famous wagyu-brands include the internationally popular Kobe-beef.

Recharged with energy, we will continue our adventure, but this time, mainly downhill! Feel the speed of the bicycles as you breeze through stunning landscapes while stopping along the way to explore points of interest such as a restricted lava tunnel! We will keep riding our bicycles all the way to the hotel where we are estimated to arrive around 16:30. The final night of the tour! This time we will leave the safety of our hotel and go out to visit a local restaurant for our final banquet!

**Accommodation** – Aso City | Ryokan | Private room with ensuite | Onsen spa

**Included meals** – Breakfast, Lunch, Dinner

**Activity:**

## ◆Cycling part 1.

Mostly uphill on paved roads and pasturelands.

Distance: 15 km / 9.3miles

Elevation gain: 750 m/2,460ft

◆Cycling part 2. Mostly downhill on paved roads, pasturelands and off road.

Distance 21 km / 13miles

Elevation gain 120 m/393ft

**Difficulty:** 3 – 5 (depending on choice of bicycle)



### **Day 16 – Transfer to Kumamoto Airport/Fukuoka Airport, farewells**

The final day will be a simple day with a relaxing morning, transfer to the airport and farewells.

We will check out from the hotel at 10:00 and the transportation leaves at 10:30, so make sure to be prepared. The estimated time of arrival at the airport is 12:30 (might vary slightly depending on the destination). Your guide will see you through all the way to the airport where we will say our heartfelt farewells. Thank you for taking part in our tour and we hope to see you soon again!

**Accommodation: N/A**

**Included meals – Breakfast**

**Accommodations :**

<b>Dates</b>	<b>Location</b>	<b>Type</b>	<b>Room</b>	<b>Spa</b>
Day 1	Kawayu	Ryokan	Private room with ensuite	Onsen spa
Day 2	Akan	Ryokan	Private room with ensuite	Onsen spa
Day 3	Akan	Ryokan	Private room with ensuite	Onsen spa
Day 4	Ashoro	Hotel	Private room with ensuite	
Day 5	Lake Toya	Ryokan	Private room with ensuite	Onsen spa
Day 6	Lake Toya	Ryokan	Private room with ensuite	Onsen spa
Day 7	Jyougahama	Hotel	Shared room with ensuite	Onsen Spa
Day 8	Jyougahama	Hotel	Shared room with ensuite	Bath Shower
Day 9	Morioka	Business Hotel	Shared room with ensuite	Bath Shower
Day 10	Izu Ohshima	Ryokan	Shared Japanese rooms with ensuite facilities	Onsen spa
Day 11	Izu Ohsima	RYokan	Shared Japanese rooms with ensuite facilities	Onsen spa
Day 12	Atami	Hotel	Shared Room with ensuite	Onsen spa
Day 13	Aso Uchinomaki	Ryokan	Shared room with ensuite	Onsen spa
Day 14	Aso Uchinomaki	Ryokan	Shared room with ensuite	Onsen spa
Day 15	Aso Uchinomaki	Ryokan	Shared room with ensuite	Onsen spa

## **Food & Accommodation**

### **Breakfast & Dinner**

Some of breakfasts and dinners on this tour will be served at our accommodation. It is a typical way for Japanese travellers to indulge by staying in lodgings with natural hot springs "onsen" on site. The meals will be set menus or buffet, containing traditional Japanese dishes beautifully presented in separate plates & bowls. If you are a master of chopsticks, these skills will be handy, otherwise western utensils are usually available on request. Eating at the accommodation allows us to relax and enjoy the local cuisine dressed in "yukata" ( a casual cotton kimono), which takes away the hassle of packing a change of evening and/or morning clothes. We will do our best to make arrangements for any dietary requirements so please be sure to let us know your needs in advance.

### **Travel to the Meeting Point**

We will meet at Memanbetsu Airport at 13:00 on the first day. It is recommended that you fly into Memenbetsu Airport (MMB) from Tokyo Haneda (HND) with ADO 4777 on the first day. If you are already in Sapporo the day before, you may take a flight from New Chitose Airport (CTS) to Memenbetsu Airport (MMB) with NH4861 and arrive at Memanbetsu Airport at 10:25 and wait till our meeting time. There is a restaurant and souvenir shops at the airport. On booking, please let us know your travel plans to Memanbetsu Airport., and we will confirm in detail where and what time we will meet on the first day.

## What's included

- 15 nights accommodation, single occupancy basis  
(Due to limited capacity we may ask you to share a room with another guest of the same gender. In this case we will inform you in advance.)
- 16 breakfasts, 15 lunches, 15 dinners
- Snacks and refreshments
- English speaking Japanese guide(s)
- All the activities as listed in itinerary
- All the transport and transfers as listed in itinerary

### **Not included**

- Airfares and train ticket
- Personal expenses
- Alcoholic drinks with included meals

Please note that you will be asked to show your passport when checking into accommodation in Japan. It is a requirement for accommodation providers to take a photocopy of the passport of overseas guests.

# What we provide & What to bring

## We provide

- First-aid kit
- Safety equipment and maps
- Rental bike and all the bike gear for Day 7
- Portable toilet

## What to bring

Make sure you bring long trousers and a warm sweater for evenings, as well as covered shoes.

### *Essentials*

- Windproof/ Coldproof/ Waterproof jacket
- Trekking shoes
- Clothes that are easy to exercise
- Water bottle
- Sunglasses and sunscreen
- Portable toilet
- Personal medications
- Travel insurance
- Passport
- Cash in Japanese yen. Small restaurants and shops in rural parts of Japan do not accept credit cards. You can withdraw cash from an ATM at a post office and Seven Eleven convenience stores.

### *Recommended items*

- Binoculars
- Camera

## About us



### Hokkaido Treasure Island Travel

We are Hokkaido Treasure Island Travel (HTIT), an award-winning team of creators of unique, perfectly tailored Hokkaido travel experiences. HTIT Team is deeply rooted in Hokkaido, North Japan. In 2004, HTIT started its journey as a pioneer of a new style of adventure travel by sharing the treasures of Hokkaido. We are constantly opening new doors and making local destinations previously inaccessible for travelers available all over Hokkaido. We provide a compelling combination of personal and professional travel advice, knowledge beyond that of the guidebook insider, and behind the scenes access to places and authentic local experiences generally not available for the public. Our mission is to create for you a journey of a lifetime, every time you travel with us.

### Guides

#### ◆Tour Guide

Chie Moue / English instructor, interpreter guide, English customer service consultant, forest instructor

She majored in organic chemistry at university. After that, she worked at the Hokkaido Regional Forest Office with the aim of contributing to the community. Engaged in forestry and forest environment education work, she knows the "power to heal people" of forests. She realized the fun of communicating and sharing the splendor of the forest to people and started to act as a forest instructor. After guiding overseas forestry trainees, she became motivated to "work using English", and with the aim of re-learning English, she built her career as an English instructor and interpreter and became an English customer service consultant. She is developing a unique course that weaves "English x customer service x tourism", such as a "forest course" that makes use of the experience of a forest instructor and a training course for English teachers and English guides. She is also involved in tour development as well as creating English notation for facilities in cities, towns and villages all over Japan, and is also focusing on "disseminating the appeal of the region in English."



### ◆Trekking guide at Mt Iou

Tourism Teshikaga

In collaboration with various industries, they aim to make the city independent and sustainable and aim to be a city that everyone can be proud of. In order to realize these objectives, they thought that they needed a company that could commercialize and sell the charm of the area, and in 2009 they established the travel agency "Tourism Teshikaga". They work closely with the local community to provide good local tour products necessary for regional revitalization. While giving consideration to environmental conservation, they are contributing to the development of the region by communicating the unique attractions of the region such as the nature and historical culture of Teshikaga Town to many people.

### ◆Climbing and Walking guide in Akan

Gaku Yasui, Akan Nature Center

Yasui who is the representative of the Akan Nature Center, mainly plans and manages canoes and nature guides of Lake Akan and Lake Onneto. He previously worked as a mountain climbing guide centered in the Hidaka Mountains, however, the beauty of the Lake Akan area attracted him to moved to Akan in 1998 and launched the Akan Nature Center as a comprehensive outdoor guide company. He mainly offers programs that are easy for small groups to participate in.

## Inoutbound Sendai Matsushima Inc.

Inoutbound Sendai Matsushima Inc. is a local DMC and tour operator based in Sendai City, the gateway to the greater Tohoku region of northern Japan. With a focus on the Miyagi area, we work closely with local businesses and key-people throughout Tohoku to create and curate unique experience programs and customised itineraries for visitors from all around Japan and the world. Our friendly team of experts can provide bilingual guiding services, consultation for independent travelers and agents, as well as on-the-ground tour operation for familiarisation, special interest and incentive trips. We pride ourselves on leading our guests off-the-beaten-path for authentic local experience that will stay with them for a lifetime.

### SUSTAINABLE TOURISM:

At Inoutbound Sendai Matsushima we believe that responsible tourism should always leave minimal impact on the environment and maximum positive impact on the local community. We strive to support local business by working with family-run hotels, restaurants and local guides, and ensure our activities contribute positively to the protection and promotion of local culture and tradition.

### GUIDES

#### MITSUMASA GOTO (MITSU)

(Advanced First-aid Responder Course 2020)



Mitsu is a Miyagi local, born and raised, and between back-packing and working in the travel & PR industry for more than 20 years, he's travelled overseas well over 30 times. As well as embracing his love of the outdoors, Mitsu is one of Tohoku's biggest foodies and can follow his nose to the best local eateries across the region! Mitsu is well on his way to completing the entire length of the 'Michinoku Coastal Trail' (1000km) by the 10th anniversary of the Great East Japan Earthquake and Tsunami disaster in March 2021.

#### QUINLAN FARIS (Q)

(Nature Experience Activity Leader 2020)



Hailing from Madison, Wisconsin, Quinlan's journey brought him to Japan 20 years ago after a 10-month spell in China. After 10 years in Tokyo, during which he took multiple back-packing trips to India and Nepal, he moved north to Iwate. You'll most likely find him up a local volcano hiking up a storm, brewing some coffee, or foraging for wild vegetables to feed his Airbnb guests / entertain his YouTube subscribers (GoNorth Japan).

## About us

### THE J TEAM DMC

The J Team was Japan's first specialist Inbound Destination Management Company,. Alchemizing out-of-the-box thinking, an engaging and energetic Team of hands-on coordinators, and a lovingly developed and unrivalled country-wide network of partners representing every element of Japanese culture, we consistently create unique activities, experiences and stories, far beyond our two physical Tokyo & Kyoto offices, in every corner of the jewel-box that is Japan.

All of this is underpinned by an uncompromising level of professional service, attention-to-detail and risk management attainable only through the years of successful on-site experience which have earned The J Team its reputation as Japan's leading specialist DMC..

### GUIDE IN OSHIMA, ATAMI & FUJI-HAKONE

During her 25 years as a licensed guide, Yumi has travelled to almost every corner of Japan and experienced ... most everything! Her personality is as large as you would expect from someone who learnt their english in Texas, and combined with her wide-ranging knowledge has made her our most consistently popular and highly-rated guide over the past 10 years.

And, having recently gained certification as a qualified Geo-guide, Yumi has been instrumental in advising us on the development of details of this course.



## SMO Minamioguni

SMO Minamioguni (SMO) is a company in the Aso area of Kumamoto that operates a small tour business called "Satoyama Journey." Our goal is to bring small groups of visitors on a unique journey into life in the Japanese countryside by introducing satoyama-culture, the Japanese way of living in harmony with the native woodlands and mountains. Furthermore, we also pride ourselves on being a local company. At SMO, we work with a complete perspective on community development, including everything from operating the farmers' market to supporting local entrepreneurship. We might be a comparatively new contender on the market, but our goals and aspiration know no limits!

## Guides

### ▶ Through-guide Max Wall

Mr. Max is born in Sweden but live and work as a certified interpretation guide in Japan. He is a versatile person who, in addition to guiding, also manage relations with providers, develop new content, write articles, and work with the local community. Apart from having passed the highest level of the Japanese Language Proficiency Test, he is certified as a social worker and in basic first aid. Max's goal is to revitalize the area and preserve local culture through responsible tourism.



### ▶ WakuWakuOFFICE AsoBeTai

Cycling guide for day 4 and canyon trekking guide. Mr. Yoshifumi Usui, previously part of Kumamoto's helicopter-based firefighting squad and the first team leader of the Aso mountain rescue team. He started AsoBeTai when he retired in 2015 and provides adventure activities including everything from trekking to climbing and bicycling. Furthermore, he also worked in the community as a volunteer for 30 years and works extra as a teacher of "self-rescue".

# Information and Requirements

## Dietary Restrictions

We believe that eating like the locals is the best way of experiencing Hokkaido's unique culture. However, we understand that it's not possible for everyone to do this and we're more than happy to cater for food allergies, dietary restrictions, and special requirements. If you have any diet restrictions or preferences, please tell us in the Registration Form at the time of booking, and we will do our best to accommodate your dietary needs. In some rural areas particularly, we may ask you for some flexibility. For example, if you require halal food, we may be able to substitute for a vegetarian option instead. Please also be aware that for those who are allergic to MSG we may struggle to arrange a good alternative at every meal in Japan. Some of our overseas guests in the past found it difficult to find ready-made foods completely free of MSG, especially when buying from convenience stores. Most Japanese supermarkets sell simple foods like plain bread, boiled eggs, vegetables and fruits, so you should always be able to find something suitable. The most important thing about dietary requirements is to let us know in advance so we can prepare and organize the foods you need.

## Emergency Response Plan

Your safety is our top priority, closely followed by fun and comfort! All our tour guides have years of guiding experience in the outdoors under their belt and have already taken an advanced firefighting lifesaving course. At all times, our guides will carry a first-aid kit, as well as have an extra kit in our vehicle and hold an Emergency plan with the nearest emergency hospital for any severe accident.

In case of heavy rain, strong winds or other unsafe weather conditions for trekking/climbing, there may be times when we have to change our tour plan. In such cases, we will try to substitute the original activity with other alternatives such as sightseeing, visiting museums or hot springs. We take charge of turning a bad day around into a fun day!

## Weather Condition in Hokkaido

June to September is a perfect time for sightseeing as the sunny days continue. In June and September short-sleeved shirts are good for some days, but long-sleeved shirts are a must for some chilly days, especially in the morning and evening, it gets cold, so you need a jacket, sweater, and trainer. In July and August, there are several midsummer days when the maximum daytime temperature exceeds 30°C, but the mornings and evenings are still cool. The average temperature in June is approximately 14°C / 58°F, and the average rainfall is 52mm (2.0 inches), in July and August is approximately 18°C / 64°F, and the average rainfall is 83mm (3.2 inches), in September is approximately 17°C / 62°F, and the average rainfall is 108mm (4.2 inches) The weather in Japan in September can bring typhoons. Although they are not as frequent as on Mainland Honshu, occasionally Hokkaido is hit by a cyclone (a weakened typhoon as it has travelled over Honshu to Hokkaido). To ensure your comfort and safety while on the road, be prepared for variable weather; warm, cold, and wet

## **Weather Condition in Tohoku**

September is a very pleasant time to visit the Tohoku region. With the height of summer behind, daytime temperatures tend to vary between 18 – 25 °C with about 70% humidity. However, the weather is known to be changeable and typically several degrees cooler in more mountainous areas. We advise all guests to come prepared with adequate sun protection as well as protective layers for cooler/wet-weather. Please consult the ‘what to bring’ list to make sure you are prepared for all likely conditions.

Whilst the peak of Autumn foliage tends to be in late October/early November, it is possible that some slight changes of colour can be seen at higher altitudes in September.

## **Weather Condition in Oshima, Atami & Fuji-Hakone**

Oshima island enjoys a unique climate, subject as it is to Pacific winds. However, its temperatures closely reflect those of Tokyo, while less prone to unpleasantly high humidity thanks to those winds. Daytime temperatures are likely to be in the low 20s in June, September & October, the high 20s in July & August, while rainfall also peaks in June, July and October, but is usually sporadic, rather than constant. Evening temperatures are generally 10 degrees below daytime. Temperatures in Atami are similar to those on Oshima, while those in the Hakone geopark can be up to 5 degrees lower, due to its altitude. In clothing terms, tees/polo-shirts with a good sunblock are generally appropriate, though from June thru September long-sleeved shirts are recommended for cycling or walking, as the sun can be strong & shade is not always accessible. Summer & autumn is typhoon season in Japan, and while not as frequent in this area as in Japan’s south-west islands Okinawa & Kyushu, we will take all necessary measures in communication and preparation to ensure your safety should one approach.

## **Weather Condition in Kyushu**

Kyushu is relatively warm and humid compared to the rest of Japan. But the Aso area is located on a high altitude ranging from about 450 – 1600 meter above sea level. This means that the weather and temperature can change greatly during one single day, depending on location and circumstances. The average temperature in July to September is usually around 29 – 23°C during the day and 19 – 14°C during night. This means that the climate is rather stable and the need for warm clothing is relatively low. With that said, the average precipitation is around 250 mm in Aug/Sep and 570 mm in July which is why it’s very important to bring waterproof gear such as jacket and shoes.

## What is an *onsen*?

Most Hokkaido Local Hotel and Ryokan have an *onsen* spa, that is, natural hot springs. As a volcanically active landscape, Japan has well over 25,000 natural hot springs scattered throughout the country. Since ancient times, the people of Japan have loved *onsen* and will travel far and wide to visit famous *onsen* establishments.

Please keep in mind that there are certain protocols that go with bathing in an *onsen*, however they're super simple!

- You bathe in your birthday suit, that's right, no clothes or swimwear is allowed in the bath. Don't worry, no one is looking!
- Take a shower before you enter the water. It's important for the *onsen* waters to stay clean so make sure to rinse all soap off and long hair should be tied up. You can take a small towel in if you're feeling shy, but the towel cannot touch the waters.
- Be respectful of others. Do not run, talk too loudly, drink alcohol, or splash around while in the *onsen*.

Don't forget to take in a hand towel, so that you can lightly dry yourself before returning to the changing room. We're quite fussy about keeping the floors of the changing room dry. Last but not least, relax and enjoy yourself!



## What is a *ryokan*?

On our tours, we use *ryokan* as much as possible to support local tourism businesses. A *ryokan* (旅館) is a traditional Japanese inn and it is the epitome of Japanese hospitality and cuisine. They are often located in natural surroundings and feature Japanese style rooms with tatami mats with rice paper partitions and futon (sleeping mattresses). Each *ryokan* prides itself on its cuisine and features seasonal local ingredients. Many *ryokan* also have on-site natural hot springs for their guests to enjoy during their stay.

Here are some good-to-know facts about *ryokan* to avoid unwelcome surprises.

- You are sleeping on the floor. A traditional Japanese room does not have western beds, instead *futon* bedding is provided. Often *ryokan* staff enter your room and prepare your *futon* while you are out for dinner.
- *Ryokan* provide "*yukata*", which is a traditional night robe that looks like a *kimono*. You can wear it to the hot spring spa and also to dinner, basically anywhere within the *ryokan* facility. Because in the evening we mostly dine in house, you don't have to bring a lot of evening clothes as long as you think you will be comfortable hanging around in your *yukata*. Our guides will explain how to wear *yukata* properly if you are unsure.

# Reservation & Cancellation Policy

## Reservation

When we receive your reservation request, we will send you an email with a link to a page on our website, where it asks you to fill in the Registration Form. We will ask for your contact details and personal information such as your height and dietary requirements etc., in order for us to adequately organise and arrange the tour service. Once the Registration Form is completed, you will be taken to the Shopping cart to review your booking, and finally onto the Check Out page to make the payment (Deposit/Full) to secure the booking.

## Payment Methods

We will send a booking confirmation by email with an invoice requesting a deposit

- \* A 20% Deposit is required for the confirmation of the booking.
- \* The remaining cost(Balance Payment) is due 21 days before your arrival.
- \* Payment is acceptable by Credit card or Bank Transfer:
  - A. Credit card
    - \* We will send you a link with a form to fill in your credit card details
  - B. Bank Transfer
    - \* Please process the payment from your local bank in Yen.
    - \* All Transaction Fees will be paid by remitter

## Cancellation

- Cancellation fees apply from 20 days prior to the travel starting date
- 20% of the tour price will apply 20 days prior to the travel starting date
- 30% of the tour price will apply 7 days prior to the travel starting date
- 40% of the tour price will apply 1 days prior to the travel starting date
- 50% of the tour price will apply on the travel starting date
- 100% of the tour price will apply after the start of the tour or the traveler does not participate in the Tour without notice

## Disclaimer

Public Notice No. 1593 by the Ministry of Land, Infrastructure and Transport  
 This is an official announcement of the following revision concerning all terms and conditions of the standard general conditions of travel agency business (Public Notice No.790 by the Ministry of Transport dated December 19, 1995) as stipulated in Article 12 -3 of the Travel Agency Law (Law No. 239 of 1952) December 16, 2004  
 Kazuo Kitagawa, Minister of Land, Infrastructure and Transport

Final revision: March 29, 30th Year of Heisei – 2018

Public Notice No. 9 by the Japan Tourism Agency (Effective from April 1, 30th Year of Heisei – 2018)

## Standard General Conditions of Travel Agency Business

### Subscription Type Organized Tour Contract Part

#### Chapter 1 - General Provisions

(Scope of Application)

Article 1 The Contract of our Company (hereinafter referred to as “We,” “Us,” or “Our” as the case may be) concerning the subscription type organized tour to be executed with the traveler (hereinafter referred to as the “Subscription Type Organized Tour Contract”, or “Contract) shall be based on the General Conditions. In the case that any matter not stipulated in the General Conditions arises, ordinance or generally established practice shall be applied.

2 In cases where we execute a special contract (hereinafter referred to as the “Special Contract”) with the traveler in writing without violating the relevant law and harming the interests of the traveler, such Special Contract shall be given priority, notwithstanding the provision of the preceding paragraph.

(Definition of Terminology)

Article 2 In the General Conditions, “Subscription Type Organized Tour” or “Tour” shall mean such tours for which we prepare beforehand for subscription by travelers, travel plans including destinations, itineraries, transportation services and accommodation services to be offered to travelers, as well as the Tour Price amount (as defined in Article 12 below) payable to us by travelers, which shall be implemented as planned.

2 In the General Conditions, “Domestic Trip” shall mean trips within Japan only, and “Overseas Trip” shall mean those trips other than a Domestic Trip.

3 In this Part, the “Communication Contract” shall mean the Subscription Type Organized Tour Contract, which is executed between us and a card member of the credit card company affiliated with us or the company marketing our Subscription Type Organized Tour on behalf of us (hereinafter referred to as an “Affiliated Company”) by subscription through telephone, mail, facsimile, or other means of communication, subject to prior consent of the traveler to the effect that the claims or obligations held by us, such as the Tour Price to the traveler based on Subscription Type Organized Tour Contract are settled on or after the due date of such claims or obligations according to card membership rules as provided separately by the Affiliated Company, and also subject to payment of the Tour Price, etc. payable under the said Subscription Type Organized Tour Contract according to the methods specified in Article 12, paragraph

2, the latter part of Article 16, paragraph 1 and Article 19, paragraph 2.

4 In this Part, the “Electronic Consent Notice” shall mean a notice issued in acceptance of the subscription for the Contract, and is conducted by means of transmission, among the methods utilizing information and communication technologies, via telecommunication lines connecting the computer, facsimile, telex or telephone (hereinafter referred to as the “Electronic Computer, etc.”) used by us, or the company marketing our Subscription Type Organized Tour on our behalf, with the Electronic Computer, etc. used by the traveler.

5 In the General Conditions, the “Date Card Used” shall mean the date when the traveler or our Company becomes obligated to pay the Tour Price, etc. or executes refundable liability under the Subscription Type Organized Tour Contract. (Content of Tour Contract)

Article 3 We undertake to make arrangements and administer the itinerary under the Subscription Type Organized Tour Contract so that the traveler can be provided with transportation, accommodation and other services as offered by transportation and accommodation businesses, etc. (hereinafter referred to as the “Tour Service”) according to the itinerary provided by us. (Business Agent)

Article 4 There are cases where we may engage other travel agents, professional arrangers or other helpers in or outside Japan, in order to have them make arrangements in whole or in part on our behalf for the execution of the Subscription Type Organized Tour Contract.

## Chapter 2 – Execution of Contract

(Subscription for the Tour Contract)

Article 5 A traveler who wishes to subscribe to our Subscription Type Organized Tour Contract shall fill in the necessary information in the application form as designated by us (hereinafter referred to as the “Application Form”), and shall submit it to us together with the required payment to apply for the Subscription Type Organized Tour Contract (hereinafter referred to as the “Application Fee”) as separately specified by us.

2 Notwithstanding the provision of the preceding paragraph, a traveler who wishes to subscribe to our Communication Contract will be required to notify us of the name of the desired Subscription Type Organized Tour, the start date of the Tour, the traveler's membership number and other information as required (hereinafter referred to as the “Membership Number, etc.”).

3 The Application Fee as specified in paragraph 1 shall be treated as part of the Tour Price, a cancellation fee or a penalty charge.

4 In cases where the traveler participating in the Subscription Type Organized Tour requires special attention, the said traveler shall mention such a request to us at the time of application for the Contract. In this case we will try to accommodate such a request as far as possible.

5 Any expenses incurred as a result of the special arrangements made at the request of the traveler under the preceding paragraph shall be borne by the said traveler. (Subscription by Telephone, etc.)

Article 6 Subscriptions for the Subscription Type Organized Tour Contract are accepted by means of telephone, mail, facsimile and other means of communications. In such cases, the Contract is not executed at the time of subscription, and the traveler for the said Tour will submit an Application Form and Application Fee, or notify us of his or her Membership Number, etc. within the period as designated by us, in accordance with the provision of paragraph 1 or paragraph 2 of the preceding Article 5, after we have notified the said traveler of our acceptance of his or her subscription.

2 Upon the submission of the Application Form and Application Fee as specified in the preceding paragraph, or when we have been notified of the traveler's Membership Number, etc., the order in which we execute the Subscription Type Organized Tour Contract with the said traveler shall be subject to the order in which we receive his or her Application Form and Application Fee, or the traveler's Membership Number.

3 In cases where the traveler fails to submit the Application Fee, or to notify us of his or her Membership Number, etc. within the period specified in paragraph 1 above, we will consider such a subscription as not having been received and treat it accordingly. (Rejection of the Execution of the Contract)

Article 7 Any one of the following is a case upon which we reserve the right to decline the execution.

- a. In cases where the sex, age, qualifications, skills or other conditions of the traveler in question do not meet such conditions as specified by us in advance, as required of travelers participating in the Tour;
- b. In cases where the number of travelers subscribing for the Tour has already reached the maximum number of participants as scheduled for the Tour;
- c. In cases where the traveler in question subscribing for the Tour is likely to create a nuisance for other travelers or hinder smooth implementation of the Tour as a group;
- d. In cases where the Communication Contract is about to be executed, and the traveler is unable to settle in whole or in part, the liability related to his or her Tour Price, etc. as stipulated in the card membership rules of the Affiliated Company. Such reasons may be due to, but not limited to, the credit card as held by the traveler in question, being found to be invalid;
- e. In cases where the traveler is recognized as a gang member, an associated gang member, a person or a company related to crime syndicates, a corporate racketeer or any other antisocial forces;
- f. In cases where the traveler has made claims through forceful behavior or unjust claims to us or acted in a threatening manner or made threatening statements, or has conducted violent acts or behavior in connection with any transaction between the parties, or other acts or behavior equivalent to these;
- g. In cases where the traveler committed acts which may damage our reputation or obstruct our business by spreading false rumors, the use of fraudulent means or by force, or other acts or behavior equivalent to these; or
- h. In cases where there is an inconvenience related to our business.  
(Time that the Tour Contract is Executed)

Article 8 The Subscription Type Organized Tour Contract shall be executed when we have accepted the execution of the Contract and have received the Application Fee as specified in the Article 5, paragraph 1.

2 Notwithstanding the provision of the preceding paragraph, the Communication Contract shall be executed when we send out a notice to the effect of communicating our acceptance of the execution of the Contract, except when an electronic notice of acceptance is sent out for the said Contract, in which case the Contract shall be executed when the said electronic notice has reached the traveler. (Delivery of Contract Document)

Article 9 We will promptly deliver to the traveler, a document (hereinafter referred to as the "Contract Document") detailing the itinerary, content of the Tour Service, Tour Prices, and other conditions of the Tour, as well as matters concerning our responsibility with regards to the Tour, promptly after the Tour Contract has been executed as defined in the preceding Article.

2 The scope of our responsibility for the Tour Service in making arrangements and administering itineraries under the Subscription Type Organized Tour Contract shall be based on the details stated in the Contract Document as specified in the preceding paragraph. (Determinate Document)

Article 10 In cases where it is not possible to state the determinate itinerary, or the names of transportation or accommodation facilities in the Contract Document as specified in the preceding Article, paragraph 1, we will list, on a limited basis, in the Contract Document, the names of facilities scheduled for accommodation and the names of transportation facilities important and to be shown in the Contract Document, and after we have delivered such a Contract Document, we will also deliver a document with descriptions of determinate conditions (hereinafter referred to as the "Determinate Document") on or before the date as specified in the said Contract Document, but no later than the day immediately preceding the starting date of the Tour (or the starting date of the Tour, in cases where subscriptions for the Subscription Type Organized Tour Contract are made on or after the 7th day immediately preceding the start date of the Tour).

2 In the case of the preceding paragraph, when an enquiry is received from a traveler who wishes to confirm the status of arrangements, we will respond promptly and properly to such an enquiry before delivery of the Determinate Document to the said traveler.

3 In cases where the Determinate Document has been delivered as specified in paragraph 1, the scope of our responsibility for the Tour Service in making arrangements and administering itineraries shall be limited to the scope described in the said Determinate Document. (Method of Utilizing Telecommunication Technology)

Article 11 When, instead of physically delivering to the traveler the document, the Contract Document or the Determinate Document to be delivered at the time when the traveler is about to execute the Subscription Type Organized Tour Contract which describes details such as the itinerary, the Tour Service content, the Tour Price, other conditions of the Tour, and matters regarding our responsibility, we have provided the traveler, with his/her prior consent, with such details to be described in the said document(s) (hereinafter referred to in this Article as the "Described Details") by means of utilizing telecommunications technology, we will confirm that the Described Details have been recorded on a file as equipped in the communications equipment used by the traveler.

2 In the case of the preceding paragraph, when the communications equipment used by the said traveler is not equipped with a file for recording the Described Details, we will record the Described Details on a file (confined for exclusive use of the said traveler) as equipped in the communications equipment used by us, and confirm that the said traveler has viewed the Described Details. (Tour Price)

Article 12 The traveler will be required to pay to us the price for our providing of the Tour Service (hereinafter referred to as the "Tour Price") in the amount specified in the Contract Document on or before the date specified in the Contract Document prior to the starting date of the Tour Service.

2 When the Communication Contract has been executed, we will receive payment of the Tour Price in the amount specified in the Contract Document by the credit card of our Affiliated Company without obtaining the traveler's signature on the designated voucher. In this case, the date on which the card is used shall be considered as the date the Tour Contract is executed.

### Chapter 3 - Alteration of the Contract

(Alteration of the Contract Content)

Article 13 In cases where there arise causes beyond our control, such as acts of God, acts of war, civil commotion, suspension of the Tour Service by transportation and accommodation facilities, etc., orders from government and other public agencies, the need to use transportation services not based on our original transportation plan, and other causes, and when it is considered unavoidable in order to effect the safe and smooth implementation of the Tour, we may be required to change the itinerary, content of the Tour Service and other content of the Subscription Type Organized Tour Contract (hereinafter referred to as the "Contract Content") by promptly explaining to the traveler beforehand the reasons for the nature of such causes being beyond our control and the correlation between such causes and subsequent changes. This shall be the case except at the time of an emergency, in which case, when unavoidable, we will explain to the traveler after such changes have been made. (Alteration of Tour Price)

Article 14 In cases where the transportation fare and charge applicable to the transportation facilities being used for the implementation of the Subscription Type Organized Tour (hereinafter in this Article referred to as the "Applicable Fare and Charge") are increased or reduced considerably beyond price levels as normally assumed, due to significant changes to economic or other conditions, compared with the Applicable Fare and Charge made public as effective rates at the time when the Subscription Type Organized Tour was originally offered, we will be permitted to increase or reduce the amount of the Tour Price within the range of the amount so increased or reduced.

2 In cases where we increase the Tour Price as provided for in the preceding paragraph, we will inform the traveler to that effect before the 15th day immediately preceding the starting date of the Tour.

3 In cases where the Applicable Fare and Charge are reduced as provided for in paragraph 1, we will decrease the Tour Price by the amount so reduced in accordance with the provision of the said paragraph.

4 If any change in the Contract Content according to the provisions of the preceding Article, causes any increase or decrease to accrue in the expenses required for the implementation of the Tour (including the cancellation fee, a penalty charge or other expenses already paid or payable from now for the Tour Service unreceived due to changes in the said Contract Content), we may change the Tour Price within the range of the amount increased or decreased when such Contract Content is changed (except when such increase of expenses is caused by a lack of seats/rooms in the transportation and accommodation facilities, etc. or other facilities, despite the fact that the relevant Tour Service is provided by the transportation and accommodation facilities, etc.).

5 In cases where we have stated in the Contract Document that the Tour Price varies with the number of persons utilizing the transportation and accommodation facilities, etc., and when the number of persons participating in the Tour changes due to causes not attributable to us after the execution of the Subscription Type Organized Tour Contract, we reserve the right to change the amount of the Tour Price as described in the Contract Document. (Change of Traveler)

Article 15 A traveler who has executed a Subscription Type Organized Tour Contract with us may assign his/her status under the said Contract to a third party, subject to our consent.

2 In cases where a traveler wishes to obtain our consent as provided in the preceding paragraph, the said traveler shall fill in the necessary information on the form designated by us, and submit it to us together with the handling fee in the designated amount to us.

3 The assignment of the said status under the Contract, as provided in paragraph 1, shall take effect when approved by us. After such approval, the third party who has acquired such status under the Tour Contract shall succeed to all rights and obligations concerning the said Subscription Type Organized Tour Contract as originally executed by the traveler.

## Chapter 4 - Cancellation of the Contract

(Traveler's Rights to Cancel the Contract)

Article 16 A traveler may, at any time, cancel the Subscription Type Organized Tour Contract by paying to us the cancellation fee specified in Schedule I. In cases where the said traveler wishes to cancel the Communication Contract, we will accept payment of the cancellation fee by using the card of the Affiliated Company without obtaining the said traveler's signature on the designated voucher.

2 Notwithstanding the provision of the preceding paragraph, the traveler may cancel, in any of the following cases, the Subscription Type Organized Tour without paying the cancellation fee before the start of the Tour.

- a. In cases where the Contract Content has been changed by us, but limited only to such cases where the changes listed in the left column of Schedule II and other important changes;
- b. In cases where the Tour Price is increased under the provision of Article 14, paragraph 1;
- c. In cases where there arise such causes as acts of God, acts of war, civil commotion, suspension of Tour Services by transportation and accommodation facilities, etc., orders from government and other public agencies, and other causes, whereby it becomes impossible or highly unlikely to carry out the safe and smooth implementation of the Tour;
- d. In cases where we fail to deliver the Determinate Document to the traveler on or before the date specified in Article 10, paragraph 1; or
- e. In cases where the implementation of the Tour has been precluded as scheduled according to the itinerary described in the Contract Document as a result of causes attributable to us.

3 Notwithstanding the provision of paragraph 1, when the traveler has been unable to receive the Tour Service as described in the Contract Document after the start of the Tour due to causes not attributable to him/her, or when we inform him/her to that effect, the said traveler may cancel the Contract for that portion of the Tour Service which he/she has been unable to receive, without paying the cancellation fee.

4 In the case of the preceding paragraph, we will refund to the traveler the portion of the Tour Price related to the portion of the Tour Service that has become unavailable. However, when the case of the preceding paragraph is not due to causes attributable to us, we will refund to the said traveler after deducting from the said amount the cancellation fee, penalty charges and any other amount related to the expenses already paid or payable on or after the cancellation for the said Tour Service. (Our Right to Cancel the Contract - Cancellation before the Start of the Tour)

Article 17 In any of the following events, we may cancel the Subscription Type Organized Tour Contract prior to the start of the Tour by explaining to the traveler the reason for the cancellation:

- a. In cases where it becomes known that the traveler does not meet the conditions required of Tour participants, such as sex, age, qualifications, skills, etc., as specified by us beforehand;
- b. In cases where the traveler is considered unable to participate in the said Tour due to illness, the absence of a necessary aide/helper or other such causes;
- c. In cases where the traveler is likely to cause trouble to other travelers or interfere with the smooth implementation of the Tour as a group;
- d. In cases where accommodating the traveler is burdensome and exceeds the responsibility provided for in the Contract Content beyond a reasonable extent;
- e. In cases where the number of travelers participating in the Tour does not reach the minimum number of participants for the Tour as specified in the Contract Document;
- f. In cases where it is highly likely that conditions required for implementation of the Tour as described at the time of the execution of the Contract, such as the sufficient amount of snowfall necessary for a ski Tour, may not come into being;
- g. In cases where there arises causes beyond our control, such as acts of God, acts of war, civil commotion, suspension of Tour Services by transportation and accommodation facilities, etc., orders from government and other public agencies, and other causes, whereby it becomes impossible or highly unlikely to carry out the safe and smooth implementation of the Tour as scheduled according to the itinerary described in the Contract Document;
- h. In cases where the Communication Contract has been executed, and the traveler is unable to settle in whole or in part the liability related to his or her Tour Price, etc. as stipulated in the card membership rules of the Affiliated Company due to such causes as the credit card held by the traveler becoming invalid; or
- i. When it is found that the traveler falls under any of Article 7, items e through g.

2 In cases where the traveler does not pay the Tour Price by the due date specified in the Contract Document as provided in Article 12, paragraph 1, the traveler shall be considered to have cancelled the Subscription Type Organized Tour Contract on the day immediately following the said due date. In this case, the said traveler shall pay a penalty charge in the amount equal to the cancellation fee as specified in the preceding Article, paragraph 1.

3 In cases where we cancel the Subscription Type Organized Tour Contract due to reasons specified in paragraph 1, item e, we will inform travelers participating in the Tour that the said Tour is to be cancelled before the 13th day immediately preceding the starting date of the Tour in the case of a Domestic Trip (before the 3rd day in the case of a day trip) and before the 23rd day in the case of an Overseas Trip (before the 33rd day, if the starting date falls within the Peak Season as defined in Schedule I).

(Our Right to Cancel the Contract - Cancellation after the Start of the Tour)

Article 18 In any of the following cases, we may cancel part of the Subscription Type Organized Tour Contract even after the start of the Tour by explaining to the traveler about the reason for the cancellation:

- a. In cases where the traveler is considered unable to continue the said Tour due to the absence of a necessary aide/helper or other causes;
- b. In cases where the traveler interferes with the safe and smooth implementation of the said Tour by not following our instructions as given by our tour escort or other staff, or by disrupting the disciplinary order of group activities by physically assaulting or threatening the said staff or other travelers;
- c. When it is found that the traveler falls under any of Article 7, items e through g; or
- d. In cases where there arise causes beyond our control, such as acts of God, acts of war, civil commotion, suspension of Tour Services by transportation and accommodation facilities, etc., orders from government and other public agencies, and other causes, whereby it becomes impossible to continue the Tour.

2 In cases where we have cancelled the Subscription Type Organized Tour Contract under the provision of the preceding paragraph, the contractual relationship between our Company and the traveler shall cease to exist from the cancellation thereof. In such a case, it shall be deemed that our liability related to the Tour Service already provided to the traveler has effectively been redeemed.

3 In the case of the preceding paragraph, we will refund to the said traveler the amount remaining after deducting the cancellation fee, penalty charge and any other amount related to the expenses already paid or payable from the cancellation thereof for said Tour Service from the amount covering the portion of the said Tour Service which has yet to be offered to the traveler out of the Tour Price.

(Refund of Tour Price)

Article 19 In cases where a refundable amount becomes due to the traveler as a result of the Tour Price being reduced under the provisions set forth in Article 14, paragraphs 3 through 5 or due to the cancellation of the Subscription Type Organized Tour Contract under the provisions of the preceding Articles 16 through 18, we will refund to the traveler the amount by which the Tour Price is reduced, within 7 days from the day immediately following the date of cancellation, in cases where the refund is due to cancellation prior to the start of the Tour, or within 30 days from the day immediately following the last day of the Tour as stated in the Contract Document, in cases where the said refund is due to a reduction of the Tour Price or cancellation after the start of the Tour.

2 In cases where the Communication Contract has been executed with the traveler, we will pay a refund to the traveler according to the card membership rules of the Affiliated Company, if a refundable amount becomes due to him/her as a result of a reduction of the Tour Price under the provisions set forth in Article 14, paragraphs 3 through 5, or due to the cancellation of the Communication Contract under the provisions of the preceding Articles 16 through 18. In this case, we will notify the traveler of the refundable amount due within 7 days from the day immediately following the date of cancellation in the case of a refund due to cancellation prior to the start of the Tour, or within 30 days from the day immediately following the last day of the Tour as stated in the Contract Document, in the case of a refund due to a reduction of the Tour Price or cancellation after the start of the Tour. The day upon which we notify the traveler shall be considered as the Date Card Used.

3 The provisions of the preceding two paragraphs shall not prevent the traveler or our Company from exercising the right to claim compensation for damages suffered under the provisions of Article 27 or Article 30, paragraph 1. (Arrangement for Return Trip after Cancellation of the Contract)

Article 20 In cases where we have cancelled the Subscription Type Organized Tour Contract after the start of the Tour under the provisions of Article 18, paragraph 1, items a or d, we will undertake to make arrangements for the Tour Services as needed for the traveler to return to the place of departure of the said Tour at the request of the traveler.

2 In the case of the preceding paragraph, all expenses required for the return trip to the departure place shall be borne by the traveler.

## Chapter 5 - Contracts with Organizations and Groups

(Contracts with Organizations and Groups)

Article 21 We will apply the provisions of this Chapter to the execution of the Subscription Type Organized Tour Contracts in cases where we receive subscriptions from two or more travelers who are to travel the same route at the same time, provided that each traveler appoints a responsible representative (hereinafter referred to as the “Contract Representative”). (Contract Representative)

Article 22 Unless a Special Contract is executed, we will consider the Contract Representative as the person holding all power of representation concerning the execution of the Subscription Type Organized Tour Contract for travelers who compose his/her organization or group (hereinafter referred to as the “Constituent Members”), and we will handle all transactions concerning the Tour business related to the said organization or group with the said Contract Representative.

2 The Contract Representative is required to submit a list of the Constituent Members on or before the date as specified by us.

3 We will not be held responsible for the liabilities or obligations which the Contract Representative assumes to the Constituent Members at present, or liabilities or obligations which the Contract Representative is likely to assume in the future.

4 In cases where the Contract Representative does not accompany his/her organization or group during the Tour, one of the Constituent Members appointed by the Contract Representative beforehand shall be deemed by us to be the Contract Representative after the commencement of the Tour.

## Chapter 6 - Administration of Itinerary

(Administration of Itinerary)

Article 23 We will make efforts to secure the safe and smooth implementation of the Tour for the traveler and carry out the following services for the said traveler, except where we have executed a special contract which differs from these services:

a. In cases where it is considered that the traveler is unlikely to be able to receive the Tour Service during the Tour, to take necessary measures to ensure that the traveler will receive such Tour Service as specified in the Subscription Type Organized Tour Contract; and

b. In cases where alteration of the Contract Content becomes unavoidable despite the measures taken as described in the preceding paragraph, to make arrangements for alternative services. In cases where the Tour itinerary is to be changed, we will make efforts to make an alternative itinerary after the change measure up to the purpose of the original Tour itinerary. Also, in cases where we are required to change the content of the Tour Service, we will try to minimize alterations to the Contract Content by making the content of the Tour Service after the change as close to the originally planned content as possible.

(Instructions by Our Company)

Article 24 The traveler shall be required to follow the instructions of our Company while the Tour is conducted as a group during the Tour from start to finish, in order to implement the Tour safely and smoothly. (Services of Tour Escort, etc.)

Article 25 There are cases where we will ask tour escorts or others to accompany the Tour, depending on the content of the Tour, and handle the services described in each item of Article 23 in whole or in part or any other services we consider necessary in connection with the said Subscription Type Organized Tour.

2 In general, the service hours for the said tour escorts or others to engage in the services as described in the preceding paragraph shall, range from 8:00 to 20:00 local time. (Protective Measures)

Article 26 In the case that a situation arises where we consider the traveler to be in a condition requiring protection due to sickness, injury, etc. during the Tour, we may take the necessary measures. In these cases, if the cause is not attributable to us, the expenditure required for the said measures shall be borne by the said traveler and shall be payable by the traveler on or before the date set by us by the method designated by us.

### Chapter 7 - Responsibility

(Responsibility of Our Company)

Article 27 We will be responsible for the compensation of damages caused to the traveler intentionally or negligently by us or by our agent (hereinafter referred to as the "Business Agent") who has been engaged by us to make arrangements on our behalf under the provision of Article 4. Such compensation shall be limited to cases where notice has been given to us within two years from the day immediately following the day when the damages occurred.

2 In cases where the traveler has suffered damages due to causes beyond the control of our Company or our Business Agent such as acts of God, acts of war, civil commotion, suspension of Tour Services by transportation and accommodation facilities, etc., orders from government and other public agencies, and other such causes, we will not be responsible for compensation, except in the case of the preceding paragraph.

3 With regard to damages caused to baggage as described in paragraph 1, notwithstanding the provision of the said paragraph, we will compensate the traveler up to ¥150,000 as a maximum amount per traveler (except in cases where the damages were caused by us intentionally or by our gross negligence), only in cases where we have been notified of the damages within 14 days in the case of the Domestic Trip, and within 21 days in the case of an Overseas Trip, from the day immediately following the day when the damages have occurred. (Special Indemnity)

Article 28 We will pay an indemnity and a solatium of the amount set beforehand for certain damages caused to the life, body or baggage of the traveler while he/she is participating in the Subscription Type Organized Tour, in accordance with the provision of the separate Rules of Special Compensation attached hereto, regardless of whether or not we are responsible for causing the said damages under the preceding Article, paragraph 1.

2 In cases where we are responsible under the provision of the preceding Article, paragraph 1 for damages caused as described in the preceding paragraph, the indemnity payable by us according to the preceding paragraph shall be, within the limit of the amount of damage compensation payable based on the said responsibility, considered as the compensation for the said damages.

3 In such cases as provided in the preceding paragraph, our responsibility to pay the indemnity based on the preceding paragraph 1 of this Article shall be reduced by an amount equal to the damage compensation money payable by us, under the provision of the preceding Article, paragraph 1 (including the indemnity considered as the damage compensation money according to the provision of the preceding paragraph).

4 The Subscription Type Organized Tours which we implement by collecting a separate Tour Price from the traveler participating in our Subscription Type Organized Tour shall be handled as part of the content of the principal Subscription Type Organized Tour Contract. (Guarantee of Itinerary)

Article 29 In cases where a major alteration is made to the Contract Content described in the left column of Schedule II (except the alterations described in each of the following items (excluding alterations caused by the lack of seats/rooms in the transportation and accommodation facilities, etc. or other facilities, despite the fact that the said Tour Service is provided by the transportation and accommodation facilities, etc.)), we will pay an indemnity for such alterations which is equal to or in excess of the amount reached by multiplying the Tour Price by the percentage as specified in the right column of the said Schedule within 30 days from the immediately following the last day of the Tour, except in cases where it is clear that we will bear the responsibility under the provision of Article 27, paragraph 1 regarding the said alterations.

a. Alterations due to the following causes:

- (1) Acts of God;
- (2) Acts of war;
- (3) Civil commotion;
- (4) Orders from government and other public agencies;
- (5) Suspension of Tour Services by transportation and accommodation facilities, etc.;
- (6) Offering a transportation service not included in the original travel plan; or
- (7) Measures required to ensure the safety of the life and body of the tour participants

b. Alterations relating to the cancelled portion of the Subscription Type Organized Tour Contract its cancellation based on the provisions of Article 16 through Article 18.

2 The maximum amount of indemnity payable by us for such alterations per traveler for one Subscription Type Organized Tour shall be the amount reached by multiplying the Tour Price by the percentage set by us equal to or in excess of 15%. However, in cases where the amount of indemnity per traveler for one Subscription Type Organized Tour falls below 1,000 yen, we will not be obliged to pay the indemnity for the alteration.

3 In cases where it becomes clear that we are liable for the said alteration, based on the provision of Article 27, paragraph 1, after we have paid indemnity for the alteration in accordance with the provision of paragraph 1 of this Article, the traveler will be required to repay such indemnity paid for the said alteration. In such a case, we will pay the balance by offsetting the amount of compensation payable by us based on the provision of the said paragraph by the amount of indemnity due to be repaid by the traveler.

(Responsibility of the Traveler)

Article 30 In cases where we have suffered damages due to the willful misconduct or negligence of a traveler, the said traveler shall be required to compensate us for the damages.

2 When the traveler executes the Subscription Type Organized Tour Contract, the traveler will be required to make efforts to understand the content of the said Subscription Type Organized Tour Contract, such as the rights and obligations of the traveler, etc., by utilizing information as provided by us.

3 Should the traveler realize that the Tour Service being offered differs from that as stated in the Contract Document after the start of the Tour, in order for the traveler to smoothly receive the Tour Service as described in the Contract Document, the traveler shall promptly report to us, or our Business Agent or the provider of the said Tour Service at the touring point.

## Chapter 8 - Business Guarantee Bonds (In Cases of not Being a Security Member of the Association of Travel Agents) (Business Guarantee Bonds)

Article 31 The traveler or the Constituent Member who has executed the Subscription Type Organized Tour Contract with us is entitled to be reimbursed from business guarantee bonds deposited by us under the provision of Article 7, paragraph

1 of the Travel Agency Law in conjunction with claims as arising from the said transaction.

2 The name and location of the deposit office where we have deposited the business guarantee bonds are as follows:

- a. Name
- b. Location

### Chapter 8 - Compensation Business Guarantee Bonds (In Cases of Being a Security Member of the Association of Travel Agents) (Compensation Business Guarantee Bonds)

Article 31 We are a Security Member of the All Nippon Travel Agents Association located at Akasaka, Shasta ・ East building 4-2-19 Minato-ku, Tokyo

2 The traveler or the Constituent Member who has executed the Subscription Type Organized Tour Contract with us is entitled to be reimbursed from compensation business guarantee bonds as deposited by the All Nippon Travel Agents Association as described in the preceding paragraph, up to the maximum amount of 11,000,000 yen in conjunction with claims as arising from the said transaction.

3 As we have paid our share of the compensation business guarantee bonds to of the All Nippon Travel Agents Association in accordance with the provision of Article 49, paragraph 1 of the Travel Agency Law, we have not deposited the business guarantee bonds based on Article 7, paragraph 1 of the Travel Agency Law.

Schedule I - Cancellation fees (related to Article 16, paragraph 1)

1. Cancellation fees related to Domestic Trip

Classification Cancellation	Cancellation Fee
a. Subscription Type Organized Tour Contract excluding the following column b	
(1) In cases where the Contract is cancelled on or after the 20th day (the 10th day in the case of a day trip) from the day immediately preceding the starting day of the Tour (except in the following cases from (2) through (5)).	Up to 20% of the tour price
(2) In cases where the Contract is cancelled on or after the 7th day from the day immediately preceding the starting day of the Tour (except in the following cases from (3) through (5)).	Up to 30% of the Tour Price
(3) In cases where the Contract is cancelled on the day immediately before the starting day of the Tour.	Up to 40% of the Tour Price
(4) In cases where the Contract is cancelled on the starting day of the Tour (except in the following case (5)).	Up to 50% of the Tour Price
(5) In cases where the Contract is cancelled after the start of the Tour or the traveler does not participate in the Tour without notice (no show).	Up to 100% of the Tour Price
b. Subscription Type Organized Tour Contract with the use of a chartered vessel	Based on the rules of the cancellation fee for the said vessel
Remark: ① The amount of the cancellation fee shall be specified in the Contract Document. ② In applying this Schedule, "After the Start of the Tour" refers to after "The time when the traveler starts receiving the service" stipulated in Article 2, paragraph 3 of the Rules of Special Indemnity as attached	

### Schedule II - Monetary Indemnity for Alterations (related to Article 29, paragraph 1)

Alterations Requiring Payment of Indemnity Percentage	Percentage per Case (%)	
	Prior to the start of the Tour	After the start of the Tour
(1). Alterations to the starting or final days of the Tour described in the Contract Document	1.5	3.0
(2). Alterations of sightseeing locations or facilities (including restaurants) and other destinations of the Tour	1.0	2.0
(3). Alterations to the class or facilities of transportation facilities to those of lower rates than those described in the Contract Document (but limited only to cases where the total charged amount for altering the said class and facilities falls below the total amount for that as specified in the Contract Document)	1.0	2.0
(4). Alterations to the class of the transportation facilities or in the names of companies as specified in the Contract Document	1.0	2.0
(5). Alterations to different flights at the departure airport or destination airport in Japan from those as specified in the Contract Document	1.0	2.0
(6). Alterations/additions to connecting or indirect flights as needed to supplement/replace direct flights scheduled to fly between Japan and outside of Japan as specified in the Contract Document	1.0	2.0
(7). Alterations of the type or name of accommodation facilities as specified in the Contract Document	1.0	2.0
(8). Alterations to the conditions of guest rooms as specified in the Contract Document, such as the type of guest rooms, equipment, scenery, etc.	1.0	2.0
(9). Alterations in the items as specified in the tour title of the Contract Document, among the alterations specified in each item listed from (1) through (8) above.	2.5	5.0
<p>Note 1. "Prior to the Start of the Tour" shall refer to cases where the traveler has been notified of the relevant alteration, no later than the day prior to the starting day of the Tour, and "After the Start of the Tour" shall refer to cases where the traveler has been notified of the relevant alteration on or after the starting day of the Tour.</p>		

### Main Tour Operator / Contact

Hokkaido Treasure Island Travel Inc.

9F Daito Bldg, Minami 2-jo Higashi 2-chome 8-1,  
Chuo-ku, Sapporo City, Hokkaido, Japan



\* 宝島このツアーに関しては  
パートナーカンパニーなし

## Tour Operator in Touhoku / Contact

### *Inoutbound Sendai Matsushima Inc*

Licensed travel agent: 2-390  
Registered DMO (Japan) : 20065

**Address:**

7F Nippou-Koutoudai-Nishi Bldg.  
3-11-5 Kokubuncho, Aoba-Ku, Sendai,  
Miyagi Prefecture, JAPAN 980-0803

**TEL :** +81-22-302-7390

**Email:** tours@inoutbound.co.jp



## Tour Operator in Tokyo, Oshima, Atami & Fuji-Hakone (Contact)

### *The J Team DMC*

*(Tokyo Metropolitan Government Authorised  
Travel Service Operator No. 20055)*

Level 6, VORT Toranomom South, 3-13-7 Nishi Shinbashi,  
Minato-ku, TOKYO 105-0003

**Contact:** Geraint Holt, Owner & Managing Director

**E-mail:** misterg@thejteam.jp

**Phone:** 03-6721-5313



## Partner in Atami

### *Hike Hakone Hachiri*

Hiking on Hakone hachiri Section of Tokaido Trail / <https://hakonehachiri.com/>

## Tour Operator in Kyusyu / Contact

### ***SMO Minamioguni***

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